



Authors

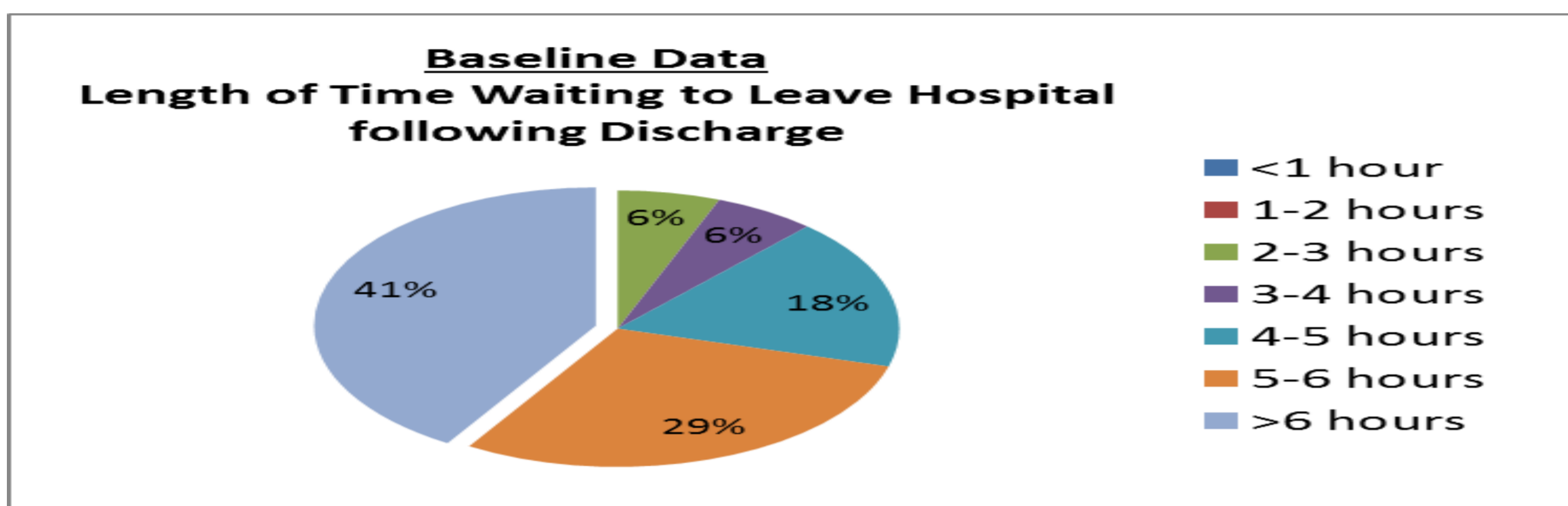
Dr Jill Moulden-Paediatric Consultant; Michelle Bryson-Lead Nurse, Acute Paediatrics; Kathy McBride-Advanced Paediatric Nurse Practitioner.

Aim

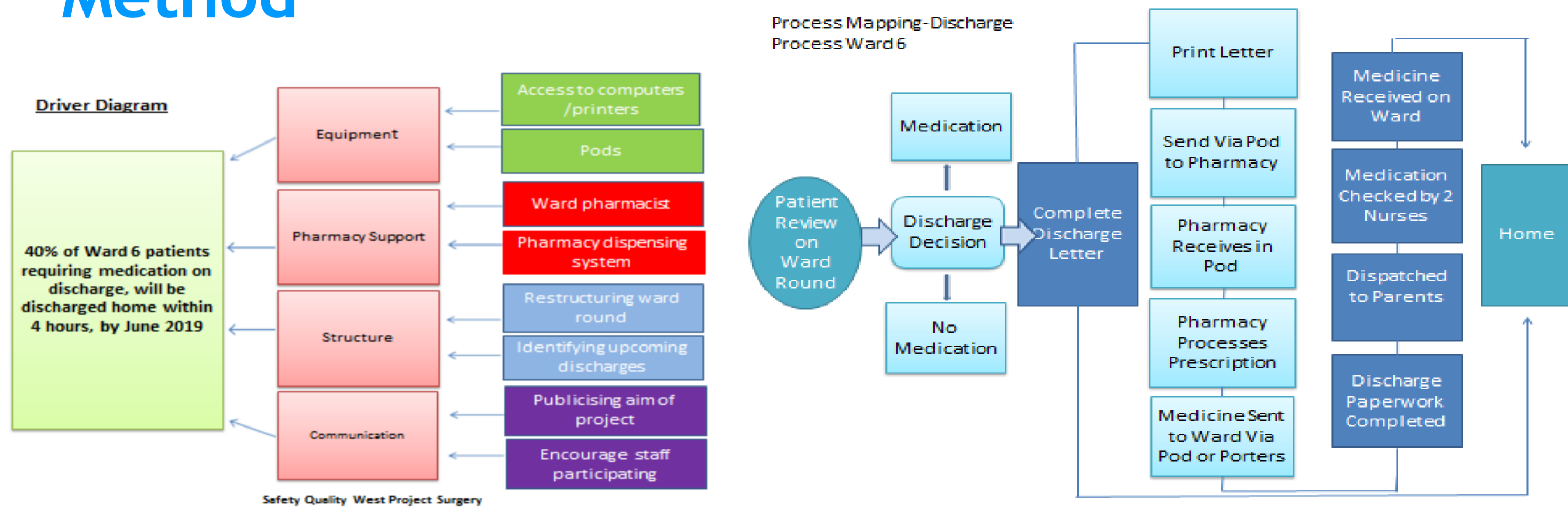
40% of Ward 6 patients requiring medication following the decision of discharge, will be discharged home within 4 hours by June 2019

Background

- Data demonstrates a significant increase in acute paediatric hospital admissions to Ward 6-Altnagelvin Hospital.
- Length of hospital stay shorter & averages 1.5 days. Turnover fast.
- Staff expressing concerns & frustration with delays in discharges.
- Service user survey & baseline data on the previous discharge process showed dissatisfaction & lengthy waits.

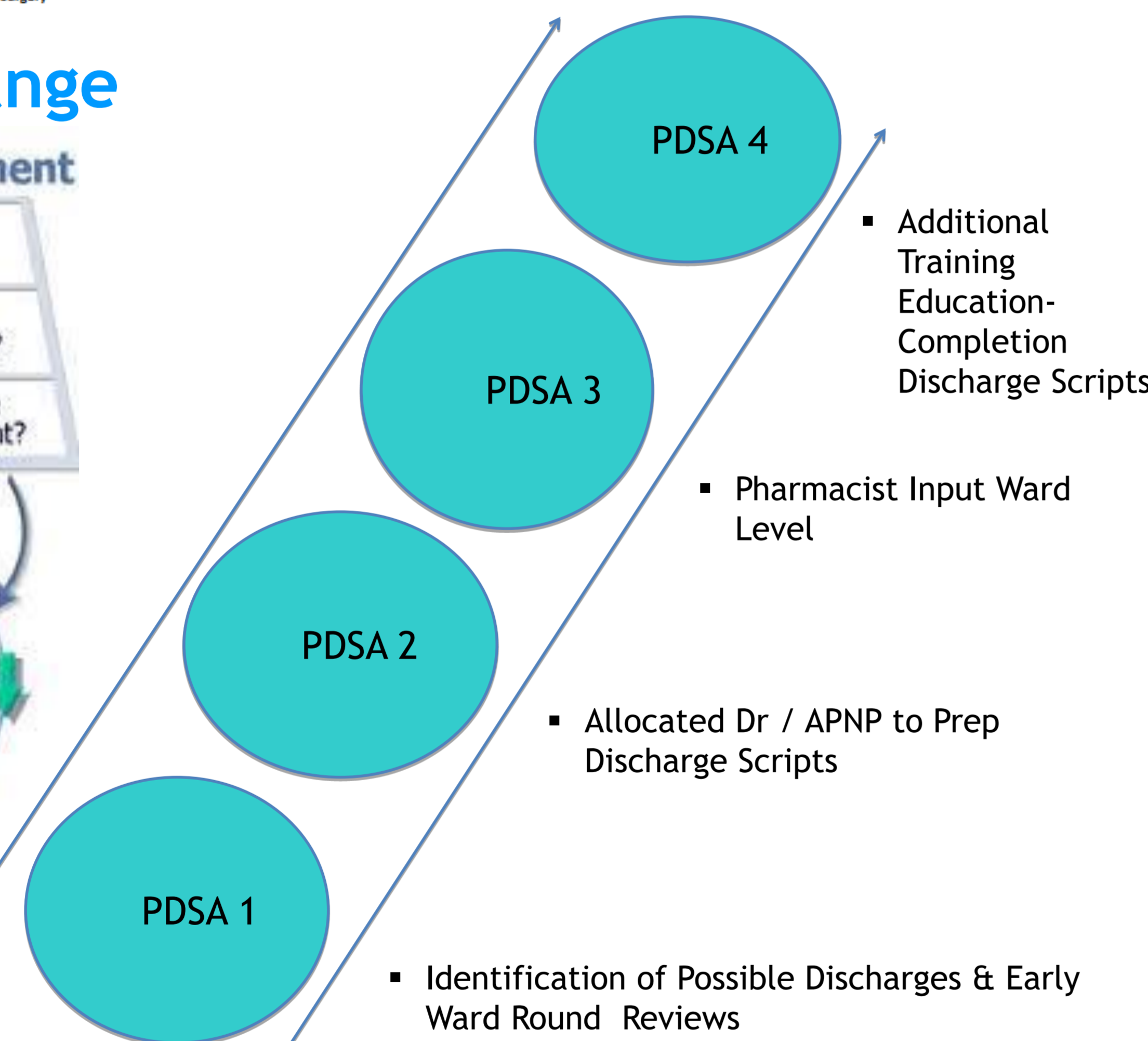
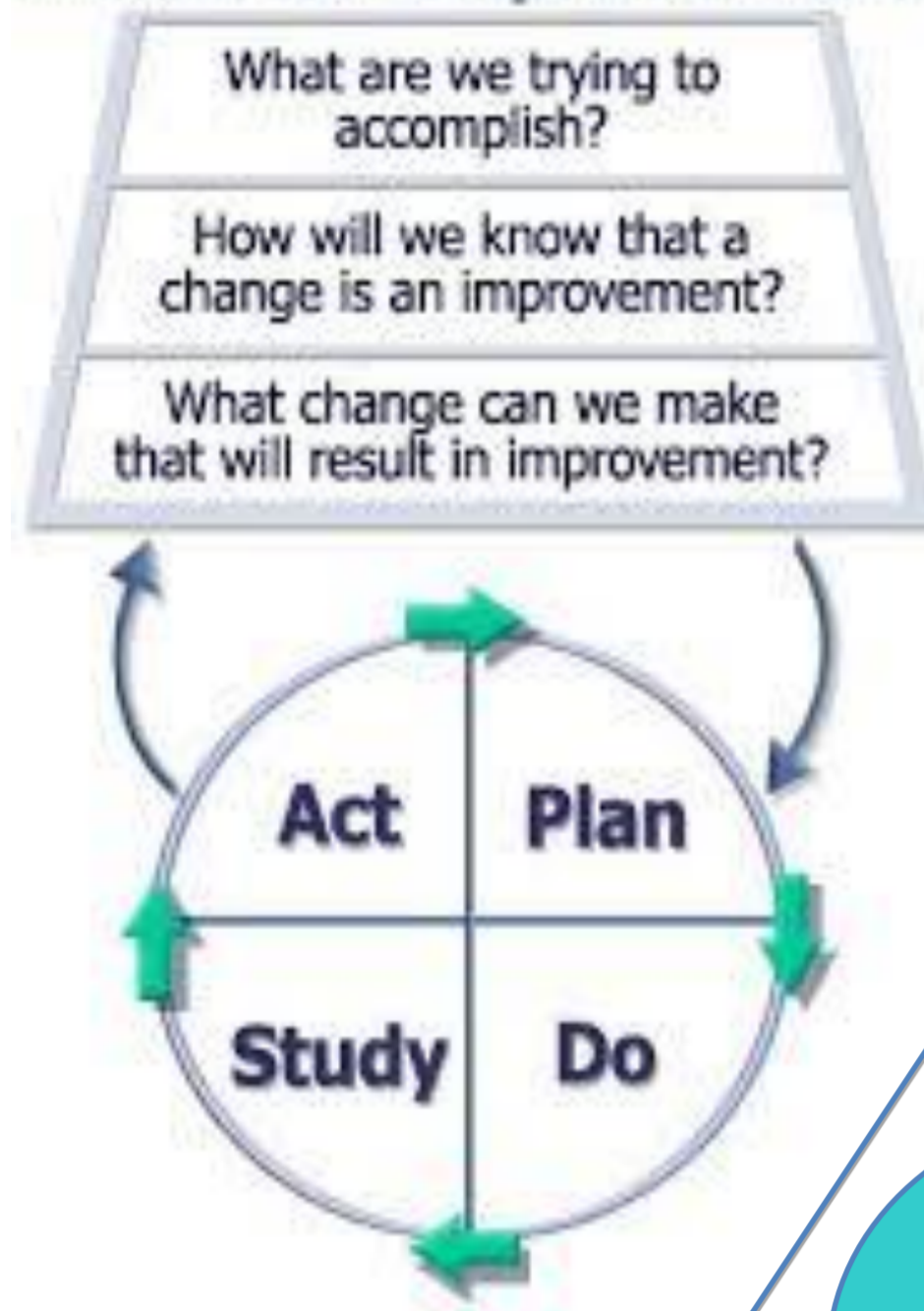


Method



Process Change

Model for Improvement



QI team hunches, ideas & PDSA cycles

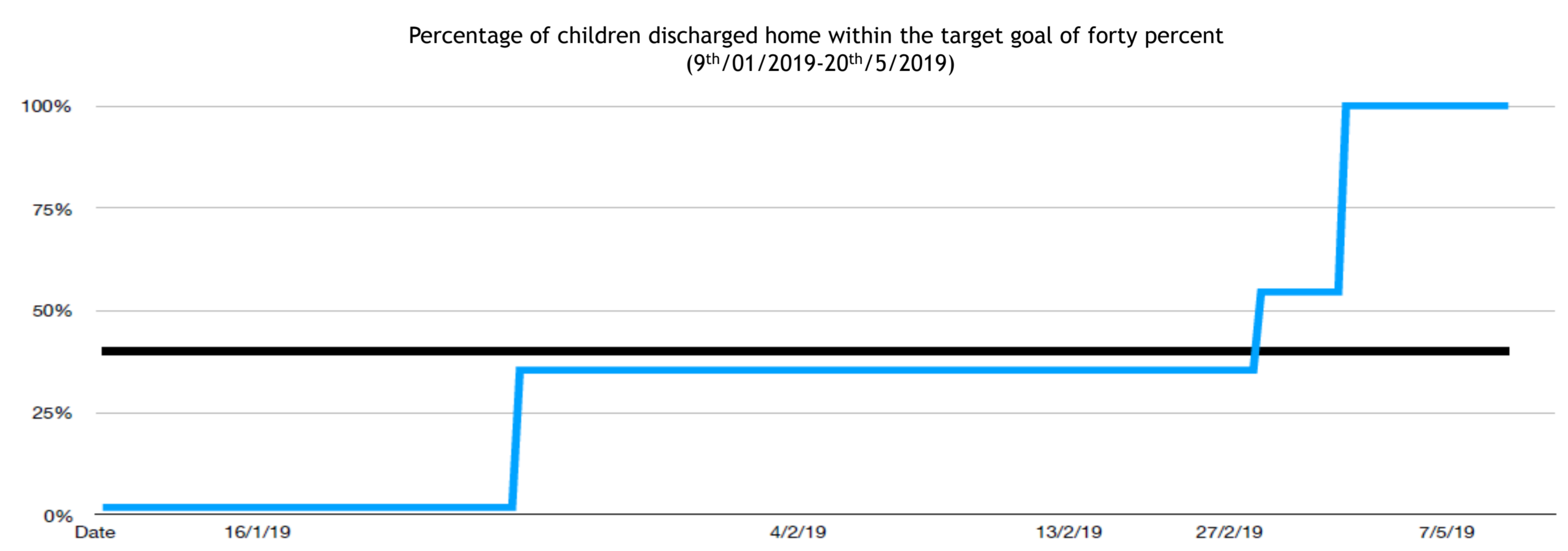
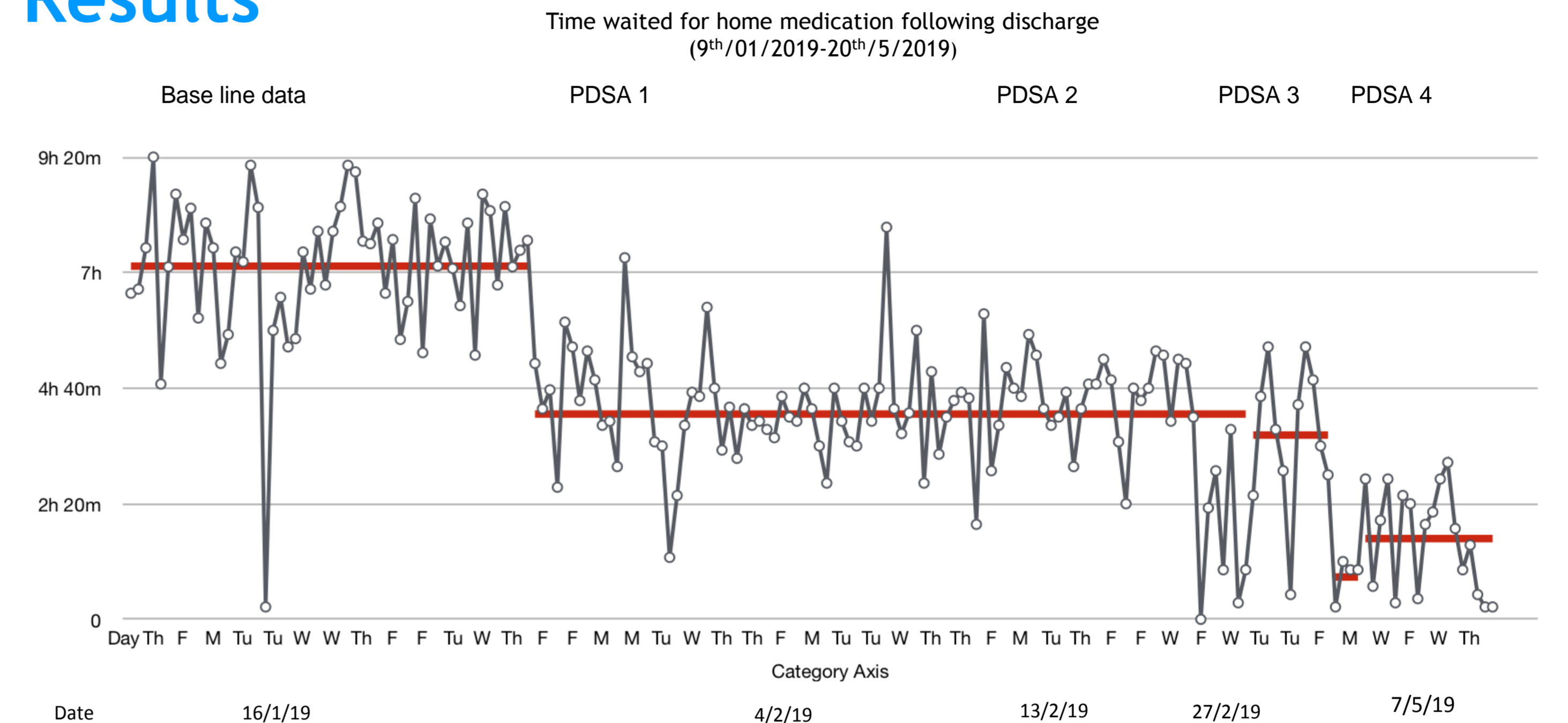
Conclusions

- Sustained change in the discharge process
- Many variables
- Data collection challenges

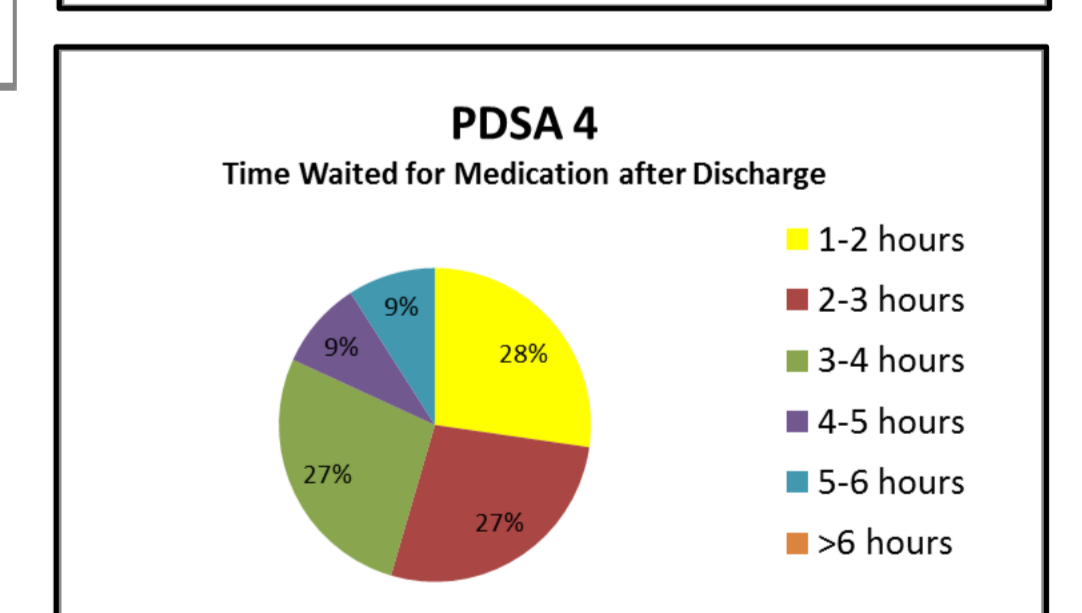
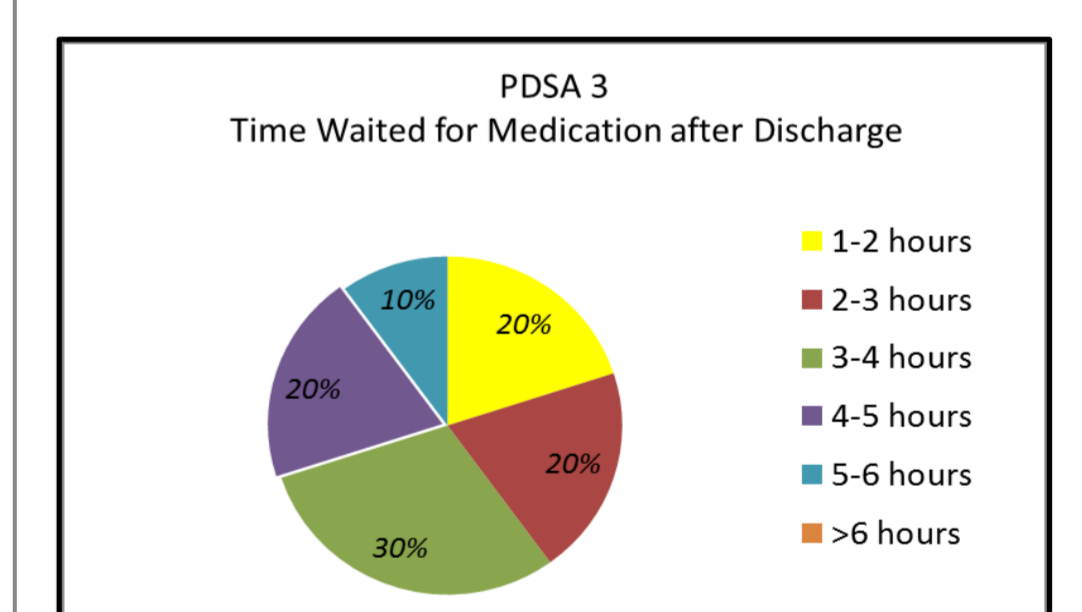
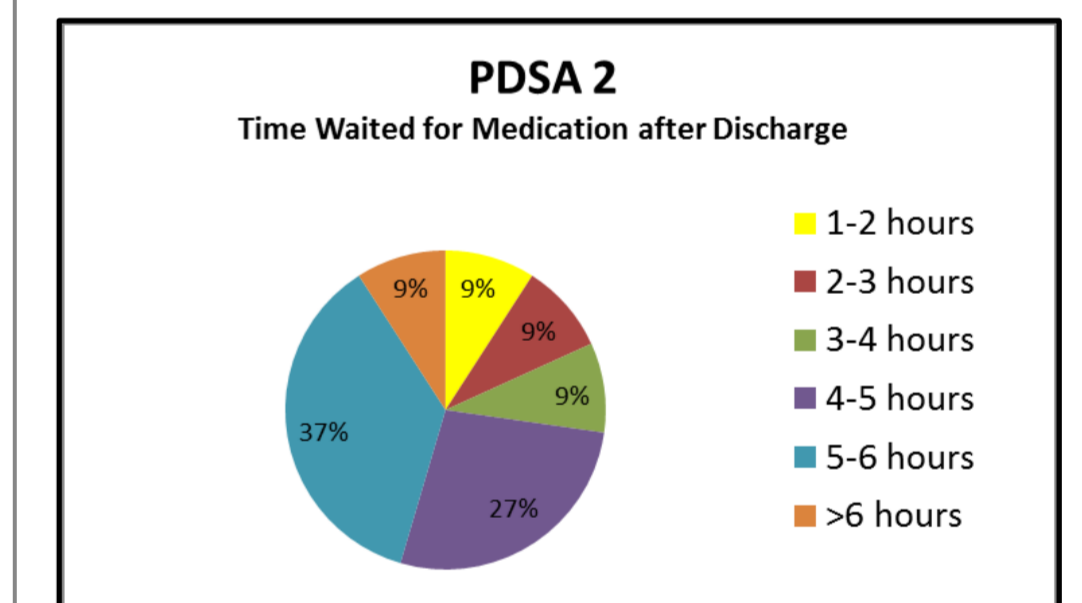
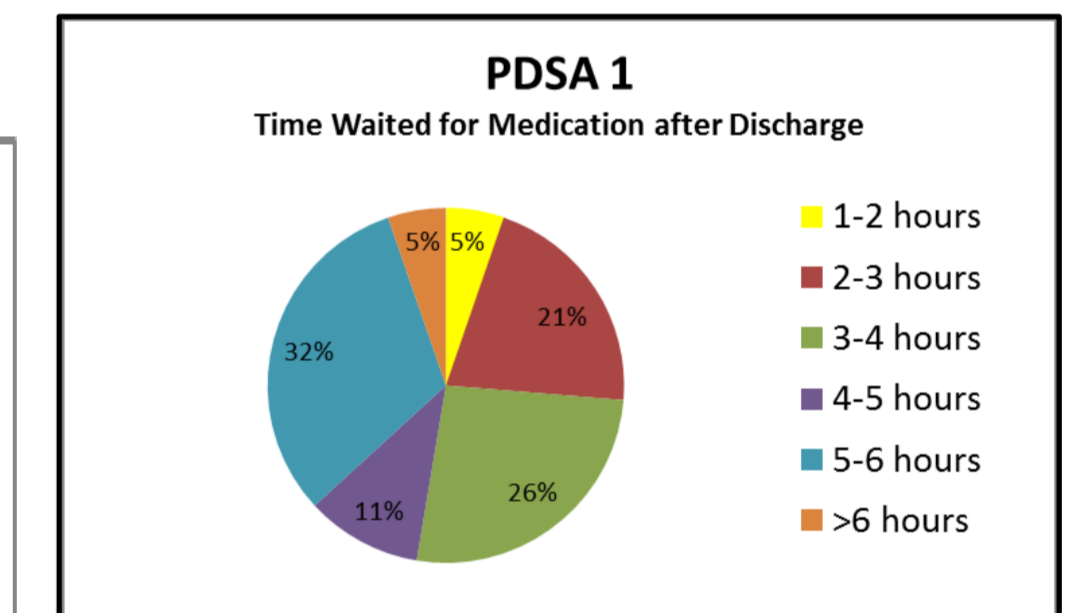
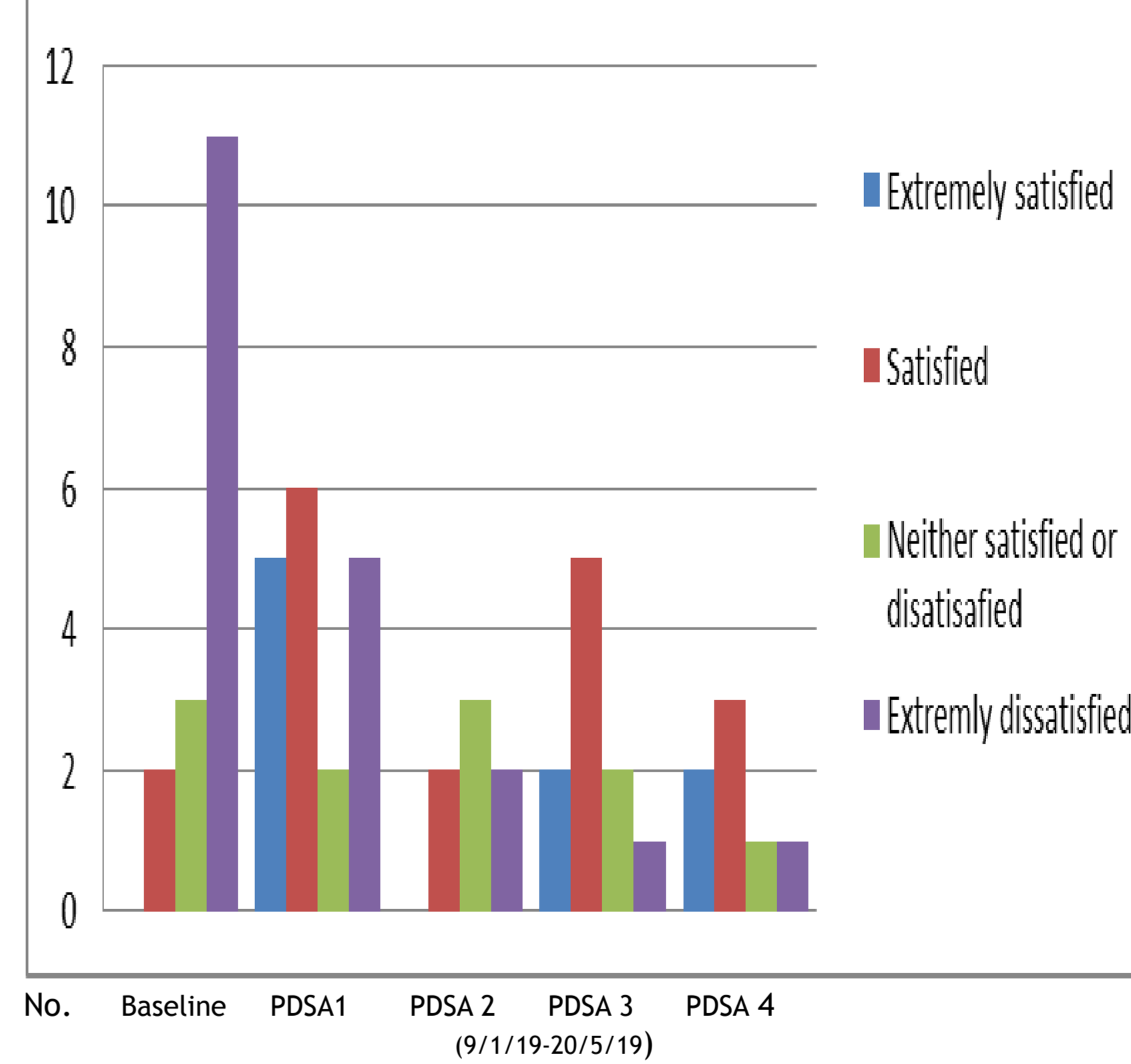
Next Steps

- PDSA cycle 5 currently running which introduced a new labelling system instructing pharmacy staff to notify ward when home leave medication is ready
- Expand QI members / team
- Improve data collection / analysis / extraction
- Devise Financial Business Case for additional pharmacist support / ward dispensary
- Revise discharge template

Results



Service User Survey on the Length of Time Waiting for Home Leave Medication



Key Learning Points

- The journey is never ending
- Requires stamina & motivation
- Many variables
- Utilise available resources
- Simplify things
- Regular mentor input & ongoing support
- Continuous enhancement of QI skills
- There is always room for improvement
- Don't give up !!!**

