

SR ANNMARIE ODWYER, AMU NURSING TEAM

Aim

To reduce the time taken to deliver nursing handover from 88 minutes to 40 minutes by October 2019.



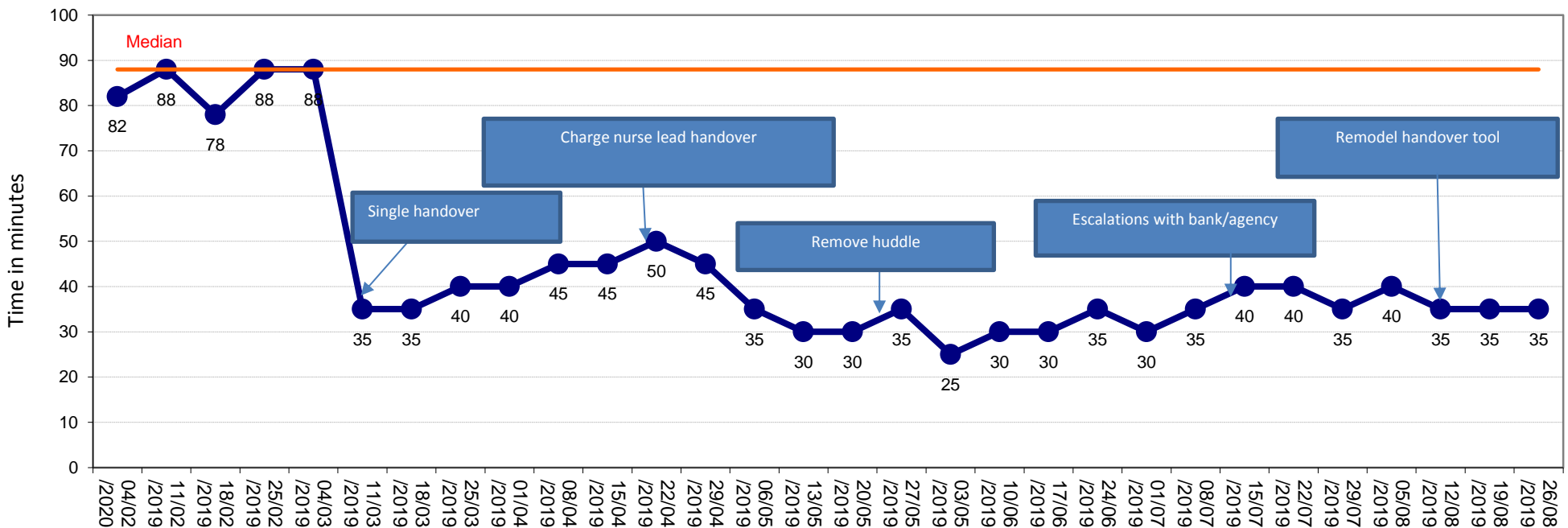
Challenges

- Unpredictability of patient numbers and complexities of care within AMU
- Facilitating team meetings
- Changing imbedded practice and culture.



Outcome measures

Time Taken to Deliver Nursing Handover



What has it achieved?

Released valuable nursing time

Promotes patient safety and satisfaction with service

Streamlined Nursing handover process

Engaged team

Defined Roles during handover

Learning

Handover to be led by senior staff

Handover needs preparation to be efficient

Electronic handover tools must be updated with relevant details prior to handover.

Staff benefit from the social and learning aspect of nursing handover with their colleagues.

Handover needs to start and on time with all staff present.