

SAFER Flow, Ward 2 South West Acute Hospital

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Aim

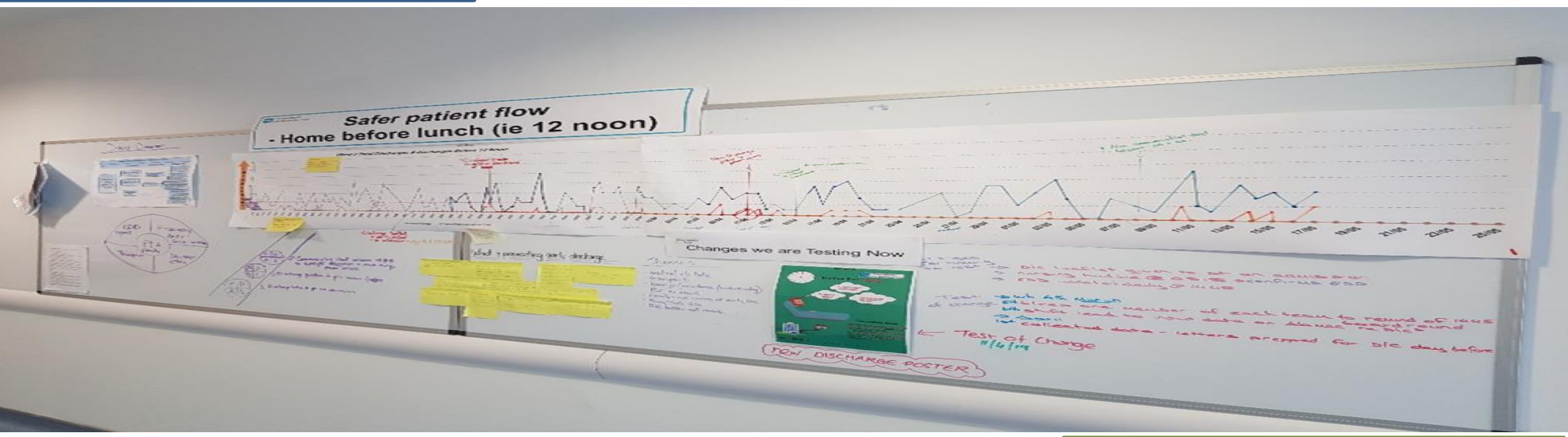
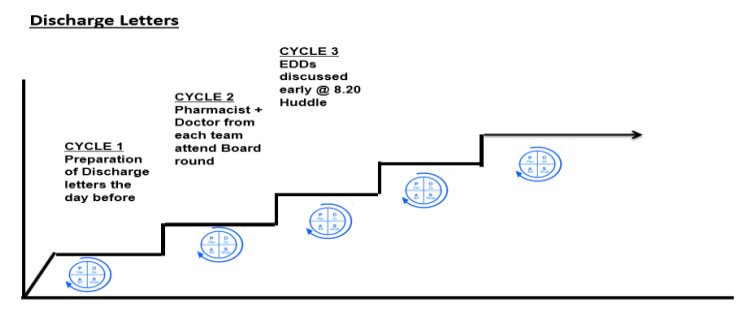
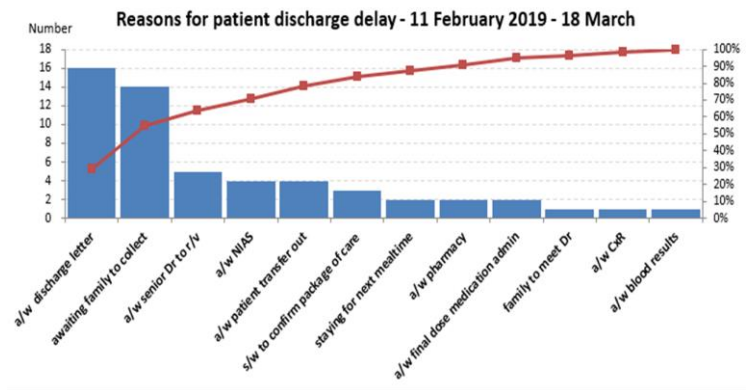
Two patients will be discharged by 12 noon each day by 1 October 2019 from Ward 2 South West Acute Hospital.

Why did we do this?

- To improve the Patients Journey
- To ensure planned, effective and safe discharges
- To improve flow of patients within the hospital
- To reduce unnecessary delays in the Emergency Department.

SAFER

S - Senior Review before midday
A - All - an Expected Discharge Date (EDD) and Clinical Criteria for Discharge (CCD)
F - Flow of patients to commence at the earliest opportunity
E - Early discharge
R - Review by multi-disciplinary team (MDT) S - Senior Review.



Challenges

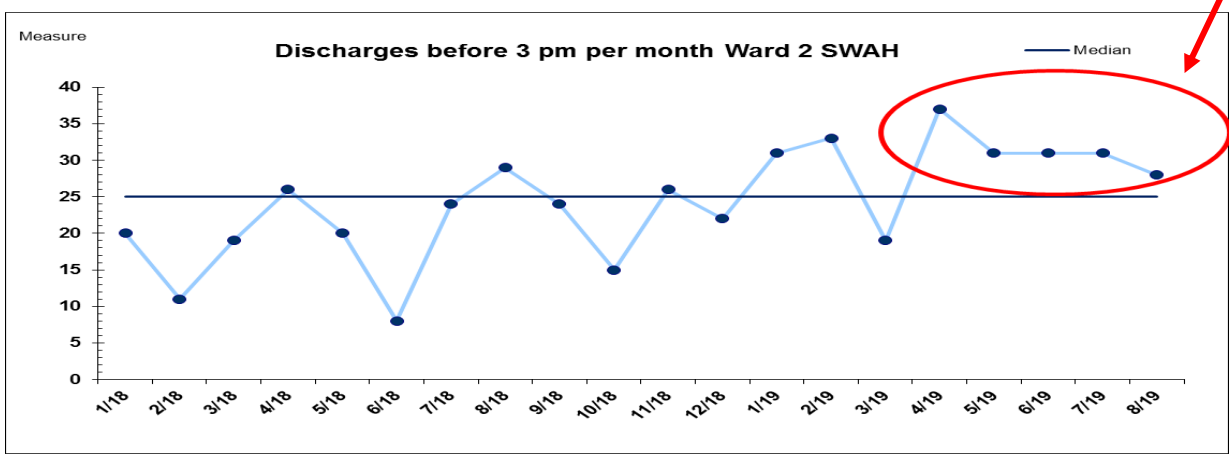


- We have not met our aim yet
- Every test of change doesn't work even if I think it will!!
- Multidisciplinary engagement is key to success.



What has it achieved?

- Patients are discharged earlier in the day
- Improved team working and communication in the ward and with other wards and Trust staff
- Shift Lead facilitating flow of patients and operational running of the ward
- Improved flow within the hospital
- Increased staff knowledge in Quality Improvement.



- ### Next Steps
- Continue to test changes to build on this work.
 - Share our challenges and learning with other wards.
 - Promote collaborative working.