

Tell YOUR story. Share YOUR learning.

Shape OUR future.

The template below is designed to capture the learning from covid. Please feel free to provide additional information and learning in the final text box. If you wish to make further comments or would prefer a structured interview please contact 02895046840.

What Service/Team /Ward have you been working in during Covid?

Name (you can remain anonymous if you prefer)

What have you been doing differently in delivering your service?

What has worked well and why do you think it has worked well?

What has not worked well and why?

What routine aspects of the service have stopped or reduced?

Which of these aspects would you not want to resume again and why?

From the changes you have made, what do you anticipate you would want to retain once the response to covid-19 is over?

How will you involve service users in understanding the impact of these changes and making ongoing adaptations? Have you collected any feedback from patients/service users?

Did you measure any data/what data will you need to support this long-term redesign?

What change in support / skills / infrastructure can you predict you will need?

How and where will you make these decisions?

Are there any other areas of work you would like to change given your experience of Covid-19?

Do you have any other comments or ideas you would like to share?