



Q All-Ireland COVID-19 Learning: Visioning for the Future

Reflections and experiences from participants post event

Led by



Supported by



Virtual workshop write-up
26 August 2020

Reflections and experiences from participants post event

Whilst Slido was used in the session to encourage feedback, HSCQI and National QI also asked for feedback from 6-8 participants each. This was gathered in response to 5 questions with answers returned mainly via email. The questions were:

1. Please share with us any three words to describe the following:
The Q All Ireland Rapid Learning Workshop
2. Please share with us any three words to describe the following:
Your feelings at the webinar end
3. Please share with us any three words to describe the following:
The Q Community (based on your experience at the workshop)
4. Please share with us in a few sentences, your thoughts on the all-Ireland QI collaboration
:
How useful is it?
5. We would also love to capture some of what you learned and took away from the event
:
Please write briefly below about your experiences and insights.

*1 -Three words to describe the following:
The Q All Ireland Rapid Learning Workshop*



*2 -Three words to describe the following:
Your feelings at the webinar end*



*3 – Three words to describe the following:
The Q Community (based on your experience at the workshop)*





4- Your thoughts on the all-Ireland QI collaboration, how useful is it?....

Very helpful for relationship building, knowledge sharing and problem solving

The All-Ireland QI collaboration is very useful, particularly at this time, where the island of Ireland is focussed on suppressing the spread of Covid19 and keeping the population safe. Having a mechanism for the rapid sharing of experience and innovation and that enables collaboration will be beneficial for QI now and in the future.

It was excellent to share lived experiences of past few months across Ireland and see how like minded staff met the challenges presented by COVID.

I think the All Ireland collaboration enhances the capability of achieving sustained improvement and change because of the much greater range of inputs and perspectives. It creates a very useful forum/vehicle to effectively drive change. It is also albeit virtual an attractive system/partner for others to wish to work with and also be successful in funding bids given the diversity

4- contd. Please share your thoughts on the all-Ireland QI collaboration, how useful is it?....

Very useful to come together and interesting to see common themes and experiences coming through

Very – it's important to connect and learn from each other and this is a great vehicle for being able to do this through a central, co-ordinated body which focuses its events based on the needs of the system

It was an inspirational workshop. There was an opportunity to reflect on the last six months. It was great to hear positive experiences both from staff and how patients were responding to good practices e.g. Telemedicine

I found the event a really useful starting point for people who have not been involved in Q events previously (myself included), and a wonderful opportunity to get to know what Q is as well as share learning across the island of Ireland.

It was heartening to hear of similar experiences from our Northern colleagues, even despite the differences in government policies towards COVID-19 and differences in our health service structures – it really struck a chord, highlighting an innately human element that we have all been impacted by COVID-19, regardless of where we live or work.

5- Some of what you learned and took away from the event. Please write briefly below about your experiences and insights.

About how useful technology can be in virtual learning, useful tools

I have concerns about how staff are feeling working in isolation at times and working remotely. Some teams have not had team meetings since Covid started. It was good to hear what staffs are doing both in the north and in the south of Ireland.

Will now be completing my application to join Q!

I took away practical tools and methodologies to be able to apply to future change/ QI and uncertainty. I took away plenty of reassurance from the shared experiences

There was agreement that the flattening of hierarchal structures to meet necessary demands was positive and this should continue moving forward.

I saw effective use of QI techniques and most importantly resulting outcomes. The event also clearly highlighted the importance of the adoption and use of digital solutions going forward with the really good examples of virtual clinic use.

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Same issues arose in all areas of geography

Really interested in how the technology worked. Zoom was seamless and transition to breakout rooms very smooth.

Shared experience, we are all in the same boat.

The positive impact of simplifying process in order to bring new practices into being in a shorter timeframe.

There was agreement that the flattening of hierarchal structures to meet necessary demands was positive and this should continue moving forward.

Thank you

To all the participants in the virtual worship and particularly to the people who followed up with further reflections and insights.