GDPR statement

Statement

☐ I understand that any personal information I may choose to give in this survey may be processed for the purposes of this survey. By clicking here, I consent to my information being used in this way.

Your details

Directorate

| Please select... ▾ |

Sub-directorate

| Please select... ▾ |

About you

Your name

[   ]

email address

[   ]

Did your service make any changes to practice or implement innovations during COVID-19?

○ Yes
○ No

Service Change 1

We will now need you to enter details of successful changes introduced in your service. You can enter up to 5 changes.

These questions all relate to the first change.

Service details

Service name

[   ]

Change owner (Person responsible for change)

[   ]

Change details

What change was introduced in your service that worked well?

[   ]

What difference did this make? Can you describe the benefits? (Think about impacts on people, processes, practices and resources)

Do you have any information/data showing the impact of this change? (Y/N)

○ Yes
○ No

What data has been collected?:

Which of the categories below were impacted by this change/ innovation? Tick all that apply.

☐ Technology/ Equipment
☐ Process
☐ People (staff /service users)
☐ Management
☐ Working Environment
☐ Resources (Finance /materials/ time etc.)

What should happen next with this change?
Should it be.......

○ Continued
○ Expanded within your service
○ Expanded externally
○ Stopped (no longer relevant, post-crisis), please give more info below

:

Do you want to record another change?

○ Yes
○ No

Changes which did not have a positive effect.

Not everything works and we often learn most from the things which have not been successful.

If all your changes were successful please click **next** at the bottom of this page to move to the next page.

Please give details of any change which was tried but was not successful.

Details of unsuccessful change

What change made did not work? Please give detail of change

Please explain issues with the change

Which of the categories below were impacted by this change/ innovation? Tick all that apply.

☐ Working Environment   ☐ Process
☐ Technology/ Equipment   ☐ People (staff /service users)
☐ Resources (Finance /materials/ time etc.)   ☐ Management

Services which have been stopped

Please record any routine services that have stopped or been reduced during COVID-19.

Would you hope that these services are:

☐ restarted
☐ restarted in part
☐ continue to be stood down.

What aspects of the service would you not want to resume and why?

Submission page

Do you have any further comments?

Thank you for completing the survey click the FINISH button to submit your answers.