



# Exchange

Activating ideas together through Q's funding programme.

## **Transfer of learning from QI training for better impact on care**

The need for system transformation and innovation is widely recognised in health and social care in Northern Ireland. Following the 20:20 Attributes Framework published by the Department of Health, it was apparent that resources have been dedicated to the delivery of training rather than evaluating whether the training has achieved the desired impact on staff and how.

Following these findings, In 2018 Ruth Gray, Clinical Lead in Prison Dentistry South Eastern Trust, Brenda Carson, Quality Improvement Lead South Eastern Trust, Declan Bradley Clinical Lecturer in Public Health Medicine Consultant in Public Health Medicine, and Noleen McCorry, Lecturer in Population Health and Healthcare, joined forces to represent a regional Community of Practice for QI evaluation across the HSC Trusts, service users, both NI universities and the Health Leadership Centre. The aim of their project was to develop an evaluative framework for QI development programmes delivered across Northern Ireland with a specific focus on post programme impact.

The project was presented as well structured, thoughtful and built on existing evidence which resulted as a winning Q Exchange project. Not enough is known about what makes QI training effective beyond initial feedback and understanding the impact it can have will provide useful learning for the Q community. Since then organisations in NI have been investing significantly in training staff to support and drive QI in practice.